

# Southern Responder

Spring 2002

www.swsefr.com

Safety First, Safety Always



## Message From the President

James J. Weber Jr.

Since we are putting together the Spring 2002 newsletter, it must mean the first quarter is again behind us. What a quarter it has been. Two of the most exciting things to ever happen to SWS have taken

Florida. We are extremely proud of our on-going relationship with the State of Florida and with the FDEP. SWS looks forward to another successful five years.

The CSX award is detailed below; however, I would be remiss if I didn't thank a few people for their contributions toward this client in 2001. First, I would like to thank every individual that worked on a CSX project either in the field or administratively. Secondly, I would like to thank the service center managers that handle every CSX incident individually and go the extra mile for success. Thirdly, I would like to thank the Regional Operations Coordinators, Biff, Jorge, Butch and Neal for their tireless efforts beyond the call of duty. Finally, I would like to thank Harry Marsh for always being there when the railroad needs him. **Good Job everyone, you deserved it!**

Having highlighted these two events let me close by stating that SWS won't be resting on our laurels. We will continue to strive for excellence in our day to day performance and we will continue to improve our operations and customer service. The only thing better than winning these two awards would be to repeat. As always, we appreciate your business and my phone line is always open. ■

### Operations Email Directory

**Stuart Burman, Ft. Myers**  
burman@swsefr.com  
**Jim Coiner, Savannah**  
coiner@swsefr.com  
**Neal Jones, Decatur**  
jones@swsefr.com  
**Renard Manley, Orlando**  
manley@swsefr.com  
**Harry Marsh, Panama City**  
marsh@swsefr.com  
**Mike Morris, Ft. Lauderdale**  
morris@swsefr.com  
**Ricky Nelson, Tallahassee**  
nelson@swsefr.com  
**Tony Payne, Atlanta**  
payne@swsefr.com  
**Darrell Pierson, Birmingham**  
pierson@swsefr.com  
**Robert "Biff" Raymond, Tampa/St. Pete**  
raymond@swsefr.com  
**Jorge Sanchez, Panama City**  
sanchez@swsefr.com  
**Ken "KC" Straub, Lake Wales**  
straub@swsefr.com  
**Butch Warden, Pensacola**  
warden@swsefr.com  
**Jim Weber Jr, Corporate**  
weberjr@swsefr.com

place in the first quarter of 2002. The award from CSX as "Performance Quality Award Contractor for 2001" and the awarding of five separate Emergency Response Contracts from the State of Florida Department of Environmental Protection, Bureau of Emergency response (FDEP/BER) are both very exciting events.

Although the awards are separate, both are predicated on SWS's commitment to quality performance and a safe work environment. After five years as the incumbent FDEP/BER contractor for the Northwest and Southwest districts, and based on our performance, equipment and personnel, SWS submitted successful proposals to continue providing environmental services in over 90% of the counties in Florida. This award reflects the pledge we made more than ten years ago to become the premiere responder in

## SWS Awarded 2001 "Performance Quality Award" from CSX Transportation

As an active contractor for more than five years, SWS has been providing CSX Transportation with a variety of different services including general service transfers, purging & decontaminations and complete emergency response for derailments of any size and nature.

A proud member of the Emergency Response Preferred Provider Program with CSX Transportation, SWS was recently honored with the "Performance Quality Award" for emergency response services in 2001. Several key factors are considered for the award including project performance, an overall attention to

stringent safety procedures and corporate wide auditing performed by CSX personnel.

---

*"If there is a single criteria of this award I am most proud of, it is the safety factor. Every SWS employee goes the distance in assuring a safe work environment every day."*

---

Jim Weber, President of SWS explains, "If there is a single criteria of this award I am most proud of, it is the safety factor. Every SWS employee goes the distance in assuring a safe work environment every day." SWS is extremely proud to be recognized with this award and would like to

thank all it's employees for the hard work and dedication which made this possible. ■



Corporate Address:  
1619 Moylan Road  
Panama City Beach, FL 32407  
Phone: (850) 234-8428  
Fax: (850) 234-2451  
swsinfo@swsefr.com

A Quarterly Publication

## Response to Anthrax Scare at U.S. Postal Facility



In November and December of 2001, SWS assisted in performing decontamination procedures for a United States Postal Facility.

Anthrax spores can be aerosolized during the operation and maintenance of high-speed, mail-sorting machines, potentially exposing workers and possibly entering heating, ventilation, or air-

conditioning (HVAC) systems. Consequently, swab sampling and culture-plating techniques were needed to determine the extent of the suspected contamination. Testing results showed that two floors of the building were heavily contaminated and required an extensive and all-inclusive decontamination. A daily routine of one supervisor, two team leaders and twelve team members in Level C protection used sodium hypochlorite solution to clean the contaminated areas from floor to ceiling and everything in between.

SWS team members came from various response centers in Florida, Georgia and Alabama. Working with other experienced and trained bio-hazardous response companies, the project was safely and successfully completed. ■



## Train Derails in South Georgia Spilling Diesel & Acid



In November of 2001, SWS responded to the derailment of two locomotives and four tanker cars in Rebecca, Georgia. Approximately 3,500 gallons of diesel fuel and 11,500 gallons of phosphoric acid spilled as a result of the derailment. Given immediate consideration was an adjacent chicken

farm located within 500 yards of the accident site and several overflow ditches of a nearby river located just ¼ of a mile south of the accident site. Because of their close proximity, these areas were of special concern regarding contamination.

SWS's initial involvement included mobilization to the south end of the site in order to facilitate boom and sorbent deployment for

diesel fuel containment. The response also included damage assessment to the derailed cars, pH assessment of the surrounding surface waters and determination of the extent of acid spillage in the wooded areas adjacent to the site.

SWS crews performed transfers of the acid contained in two of the derailed cars. Using an eight-bolt 6" flange fabricated to fit the bottom outlet of the rail car, a 4" poppit pump and chemical hose was utilized to transfer approximately 11,500 gallons of 96% superpoly phosphoric acid. The transfers and rail car decontamination were completed in two days.

Using approximately 150 tons of agricultural grade lime, the pooled acid was neutralized. The pH of the solidified product was determined by a third party and was loaded into trucks for proper disposal. The pooled diesel was absorbed and bagged pending disposal. SWS continues to perform additional remedial work so that the impacted area will be returned to its pre-incident state. ■



### Words of Wisdom...

*"Obstacles are those frightful things you see when you take your eyes off your goal."*

- Henry Ford  
(1863-1947)

## Customer Satisfaction

When it comes to emergencies, SWS' primary goal is to provide **timely**, **efficient** and **effective** spill response with trained personnel and the best equipment available for our clients. Due to the sheer nature of our business, we realize that our involvement regarding your incident may be under some unfortunate circumstances; with that always in mind, our priority is to aid the mitigation process by allocating all necessary resources to minimize the impact and remediate the site as soon as possible.

From a five gallon to a five million gallon spill, we shall endeavor always to listen to our clients and provide them with outstanding service. We welcome your comments, concerns or questions regarding any services we may have provided you with in the past.

Contact us at 1-888-665-0480 or by email at [clientfeedback@swsefr.com](mailto:clientfeedback@swsefr.com). ■

## Waste Transfer Facility Fully Operational

SWS's waste disposal program has kicked into high gear. Thanks to the new transfer facility, milk runs for drums and bulk waste have been initiated to lower customer costs. Moreover, a sorbent drop off and waste pick up program has been proving cost effective and convenient for customers. Drum disposal trucks carry assorted quantities of sorbent products for on-site purchase.



Common acceptable waste streams include:

- Used Oil & Hydraulic Oil
- Non-PCB Containing Mineral Oil
- Diesel Fuel & Water Mixtures
- Petroleum Product Water (PPW)
- Hydraulic Oil & Water Mixtures
- Gasoline & Water Mixtures
- Petroleum Contact Water (PCW)
- Anti-freeze and Water Mixtures
- Industrial Waste Water
- Used Oil Filters

In addition, our waste stream acceptance program has been streamlined to allow same day acceptance in most cases.

For waste acceptance, pricing and disposal information please contact David Bloom @ 1-800-609-0435. ■

## Ft. Lauderdale Service Center Has Record Year

SWS's Ft. Lauderdale Service Center opened in January of 1998. Since then the growth of this office has been extraordinary. A three-man crew, including Jim Coiner as Operations Manager and Rob Sauer and Butch Potts as Hazardous Material Technicians, launched what has become an enormous success for SWS over the last four years.



In its 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup> years, Ft. Lauderdale has shown remarkable increases in gross revenue amounting to 24%, 26% and 43%, respectively. Along with this growth came the need for increased office and warehouse space to

accommodate the additional personnel, equipment and vehicles dedicated to the South Florida emergency response/industrial services arena.

Recently relocating from Dania to Pompano Beach, the Ft. Lauderdale Service Center now boasts a 10,000 square foot office/warehouse facility employing 14 people including field and office personnel. Upon Jim Coiner's relocation to Savannah, Georgia, Mike Morris advanced to Operations Manager

and has admirably filled this position. Congratulations to the Ft. Lauderdale Service Center for an outstanding beginning! ■

## Employee Spotlight

Shelly Czupryna began working at SWS over six years ago. Relocating from Connecticut to the laid-back lifestyle of Sunset Beach, her position at SWS has proven to be anything but laid-back. Shelly routinely provides support to all SWS service centers with daily administration of the U.S.C.G. BOA and the State of Florida BER contract. Invaluable to all aspects of billing and client liaison issues, Shelly's intricate knowledge of client needs, requests, and protocol ascertains daily customer requests for her assistance.



Working in the busy St. Petersburg Service Center, Shelly has experienced and assisted with some of SWS's biggest operational undertakings. Major projects included forest fires in northern Florida, mercury remediation in Illinois, flood-devastated chicken farms in North Carolina and a pipeline rupture in Mississippi. She also provided and supervised administrative support during cleanup

operations on her beloved beaches of Tampa Bay when necessary dredging was performed due to a 1993 oil spill in the Bay.

Whenever SWS has needed an experienced administrative person, whether for on-site administration or new employee training, Shelly has packed her bags and gone on the road. Her capabilities and great attitude are qualities all who work with Shelly appreciate.

Shelly, a season ticket holder and avid fan of the Tampa Bay Buccaneers, loves football. You may find yourself steering clear of her on Mondays in the midst of football season if the Bucs' game didn't turn out well *or* risk enduring play by play analysis of how they COULD have won. However, if the Bucs win, everyone wins!

Congratulations to Shelly, our Employee in the Spotlight! ■

## In The News...

SWS has teamed up with **Gulf Coast Sorbents** to form a partnership in providing first rate sorbent products. GCS offers a full line of sorbents including boom, pads, socks, pillows, sweep and industrial rugs. GCS also offers other spill response equipment including a variety of spill kits, hard and soft boom, skimmers and biological treatment products.

Recently, the National Railroad Passenger Corporation, otherwise known as "Amtrak", awarded SWS a southeast regional contract for emergency response and waste disposal services.

The Bureau of Emergency Response under the Florida Department of Environmental Protection has awarded SWS a five year state contract with a three year renewal option for emergency response services covering most of the state of Florida. SWS previously held the contract covering 2 out of the 7 regions and has since expanded that coverage to include 5 out of 7 regions.

SWS recently acquired a new Guzzler Vacuum Truck for the Atlanta Service Center. This dual purpose machine comes equipped with a positive displacement blower and a rotary vein pump. This allows for easy loading of dry and liquid materials and gives the machine the capability to pressure off-load liquids. This truck is being outfitted with high rails which will allow it to travel on railroad tracks in the event of a rail incident. Harry Marsh, Sr. Operations Manager says, "This machine will be the crown jewel in an already superior fleet of vacuum equipment. With the dual pumps and the high rails, this machine will be one of the most versatile trucks in the industry."



1619 Moylan Road  
Panama City Beach, FL 32407  
Phone: (850) 234-8428  
Fax: (850) 234-2451  
swsinfo@swsefr.com

PRSRST STD  
U.S. POSTAGE PAID  
TAMPA FL  
PERMIT NO. 252

**1-800-852-8878**  
**For Emergencies**  
**24/7/365**

- *Emergency Response*
- *Industrial Cleaning & Maintenance*
- *Haz & Non-Haz Waste Disposal Services*
- *Vacuum Truck & Industrial Loader Services*
- *Remediation*
- *Sampling*
- *Training*
- *Sorbents & Spill Control Products*

**St. Petersburg, FL**  
8100 Park Blvd, Suite A-36  
Pinellas Park, FL 33781  
Phone: (727) 546-6193  
Fax: (727) 546-5365

**Tampa, FL**  
901 McClosky Blvd  
Tampa, FL 33605  
Phone: (813) 241-0282  
Fax: (813) 241-6765

**Pensacola, FL**  
1783 West Nine Mile Rd  
Pensacola, FL 32534  
Phone: (850) 969-0092  
Fax: (850) 969-0094

**Ft. Lauderdale, FL**  
3133 NW 25<sup>th</sup> Ave  
Pompano Beach, FL 33069  
Phone: (239) 957-7271  
Fax: (239) 957-7807

**Orlando, FL**  
1050 McClellan Street, Suite D  
Kissimmee, FL 34741  
Phone: (407) 870-8499  
Fax: (407) 870-8519

**Ft. Myers, FL**  
8236 Engle Place, Unit 3  
North Ft. Myers, FL 33903  
Phone: (941) 995-4330  
Fax: (941) 995-4330

**Lake Wales, FL**  
6448 SR 60 East  
Lake Wales, FL 33853  
Phone: (863) 696-1189  
Fax: (863) 6960998

**Panama City Beach, FL**  
1619 Moylan Rd  
Panama City Beach, FL 32407  
Phone: (850) 234-8428  
Fax: (850) 234-2451

**Tallahassee, FL**  
1516 Capitol Circle SE, C8  
Tallahassee, FL 32301  
Phone: (850) 942-3700  
Fax: (850) 942-3709

**Birmingham, AL**  
1919 Oxmoor Rd, #235  
Birmingham, AL 35209  
Phone: (205) 252-8655  
Fax: (205) 252-8650

**Decatur, AL**  
1931 Central Parkway SW, Bldg 2, Unit O  
Decatur, AL 35601  
Phone: (256) 355-7900  
Fax: (256) 355-7995

**Montgomery, AL**  
631 CR 29  
Prattville, AL 36067  
Phone: (334) 358-2110  
Fax: (334) 358-2107

**Atlanta, GA**  
665 Antone Street  
Atlanta, GA 30318  
Phone: (404) 355-9091  
Fax: (404) 355-3165

**Savannah, GA**  
16 Foundation Drive  
Savannah, GA 31408  
Phone: (912) 966-0686  
Fax: (912) 966-0076

## SWS RESPONSE CENTERS

